



Litigation and Regulatory  
5055 North Point Pkwy  
Alpharetta, GA 30022

March 15, 2010

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, SC 29211  
and  
Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, SC 29201

To Whom It May Concern:

Verizon Business Global LLC, on behalf of the subsidiaries listed below, files with the Public Service Commission and Office of Regulatory Staff, updated Authorized Utility Representative Forms for the following subsidiaries operating in South Carolina:

MCI Communications Services, Inc. d/b/a Verizon Business Services  
TTI National, Inc.

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services

Feel free to call me with any questions or concerns at 888-605-0469.

Sincerely,

Melissa A. Burris  
Regulatory Analyst

cc: Dulaney L. O'Roark, III

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☒ IXC      ☐ CLEC      ☐ ILEC      ☐ Wireless

84-181-C  
97-321-C  
2005-253

**CERTIFICATED COMPANY INFORMATION**

<b>MCI Communications Services, Inc.</b>	
Company Name	FEIN/SSN
<b>Verizon Business Services</b>	888-605-0469
Dbal/fka	Telephone #
5055 North Point Parkway	
Mailing Address	
Alpharetta, GA 30022	
City, State, Zip Code	
5055 North Point Parkway	
Business Location	
Alpharetta, GA 30022	
City, State, Zip Code	Fulton
	County

**REGISTERED AGENT INFORMATION**

Registered Agent:	CT Corporation System
Mailing Address:	75 Beattie Place, Two Insignia Financial Plaza
	Greenville, SC 29601
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **General Manager** (Include Address if different than above)
- \_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
- Brian Vandersloot, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406  
800-624-0533 / 800-854-7960 / cdr-agency-relations@verizonbusiness.com  
Telephone Number / Facsimile Number / E-mail Address
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
- Brian Vandersloot, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406  
800-624-0533 / 800-854-7960 / cdr-agency-relations@verizonbusiness.com  
Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number)
- 800-444-3333
- D. **Engineering Operations** (Include Address if different than above)
- \_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address  
800-444-3333
- E. **Test and Repair** (Include Address if different than above)
- \_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

NCS/NCC Watch Desk  
F. **Emergencies** (During Non-Office Hours)  
703-607-4950 / 703-607-4998 / ncs@ncs.gov  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Dulaney L. O'Roark, III  
**Regulatory Officer** (Include Address if different than above)  
678-259-1449 / de.oroark@one.verizon.com  
Telephone Number / Facsimile Number / E-mail Address

H. Dulaney L. O'Roark, III  
**Dual Party Mailings** (Name)  
5055 North Point Parkway, Alpharetta, GA 30022  
(Mailing Address)  
678-259-1449 / de.oroark@one.verizon.com  
Telephone Number / Facsimile Number / E-mail Address

I. Missie Burris  
**Interim LEC Fund Mailings** (Name)  
5055 North Point Parkway, Alpharetta, GA 30022  
(Mailing Address)  
678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com  
Telephone Number / Facsimile Number / E-mail Address

J. Manny Jimenez  
**Universal Service Fund Mailings** (Name)  
22001 Loudoun County Parkway, Ashburn, VA 20147  
(Mailing Address)  
703-886-6097 / manuel.a.jimenez@verizonbusiness.com  
Telephone Number / Facsimile Number / E-mail Address

K. Missie Burris  
**Gross Receipts Mailings** (Name)  
5055 North Point Parkway, Alpharetta, GA 30022  
(Mailing Address)  
678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com  
Telephone Number / Facsimile Number / E-mail Address

L. Missie Burris  
**Lifeline Mailings** (Name)  
5055 North Point Parkway, Alpharetta, GA 30022  
(Mailing Address)  
678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com  
Telephone Number / Facsimile Number / E-mail Address

Missie Burris  
**This form was completed by** *Missie A. Burris*  
Regulatory Analyst / **Signature**  
**Title** / **Date** 3/15/10

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

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**Attn: Jeanne Gordon**  
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